AMENDMENT UNDER 37 C.F.R. § 1.111 U.S. Application No. 09/781,253 Attorney Docket No. Q63086

## **AMENDMENTS TO THE SPECIFICATION**

Please replace the paragraph on page 16, lines 20-24 with the following amended paragraph:

Fig. 2 is a flow chart showing a flow of processing conducted at the user terminal [[1]] 10. First, with reference to the flow chart of Fig. 2, description will be made of operation conducted when a user makes a request for a product of the manufacturer 30.